

PLEASE NOTE

If you are experiencing a prolonged power outage, please follow the attached information from Hydro Quebec. As well, if there are any issues that the Municipality can help with, or for other information please contact the Municipal Office. After hours, for problems with roads or emergency situations, please contact our Road Supervisor at 819-664-5865 or the Assistant Supervisor at 819-773-2669.

INFORMATION FOR POWER OUTAGES

During an outage

[Keep track of the service interruptions on the Web, through your mobile device](#) or listen to your battery-powered radio, if the outage seems widespread. That's why it's so important to have a battery-powered radio in your emergency kit.

Be careful

- Call **1 800 790-2424** to report the outage immediately so that we can act as soon as possible.
- If it has already been reported, our system will tell you what we know about the situation.

Help us determine the scope of the outage

Check whether the power outage affects just your home or business; see whether your neighbours still have power. Check your distribution panel (circuit breaker or fuse panel), too.

[Determine the scope of the outage](#)

Unplug devices

To avoid short circuits or other damage when service is restored, unplug computers, TVs, DVD players, cell phone chargers and any other electronic devices that may generate heat.

Getting organized safely

If you're planning to use fuel-burning heaters, lights, generators or portable stoves designed for outdoor use, you should know that **they can cause asphyxiation or poisoning if used inside, because they have no exhaust system to evacuate carbon monoxide.**

We recommend that you do not use this equipment indoors.

Be careful with generators!

According to Chapter V - Electricity of the *Québec Construction Code*, generators must be installed by a master electrician ([CMEQ membership directory - In French only](#)) to avoid electrocution, a short circuit or fire.

If you have to leave the house

Anytime

- Shut off the water at the main valve.
- Unplug all electrical devices and appliances—particularly electronics—except for the refrigerator and freezer.
- Ensure that all fires are out and the kitchen range is off.

Winter

- Turn off the circuit breaker for the water heater.
- Empty the water pipes by opening all hot and cold water faucets, including those for the dishwasher and washing machine.
- Pour anti-freeze into
 - all toilet bowls and tanks
 - the drain lines of the dishwasher and washing machine
 - bath and shower drains and
 - the S-shaped drain traps of all sinks
- Remove all containers that could burst when frozen.
- If you heat with oil, make sure fuel isn't pooling in the furnace.

- If you have a hot water heating system, bleed all the radiators.
[For more information consult the Ministère de la Sécurité publique Web site](#) 